To,

The General Manager,
WATCO Division-I & II, Bhubaneswar/
Cuttack/ Puri/ Berhampur/ Baripada/
Jharsuguda/ Sambalpur/ Keonjhar/ Rourkela/
WATCO Project Division-I, Bhubaneswar.

Sub: - Weekly meeting with Jalsathis by Assistant Managers, fortnightly meeting by Managers & monthly meeting by General Managers.

Sir,

With reference to the above cited subject, it is to say that meeting with Jalsathis regarding consumer grievances, water quality issues etc. should be taken up weekly by Assistant Managers, fortnightly meeting by Managers & monthly meeting by General Managers. Meeting should record issues raised by Jalsathis, issues resolved and highlighted. The minutes of the meeting should be recorded in a register with attendance of Jalsathis and uploaded in WATCO website i.e. www.watcoodisha.in.

Yours faithfully.

| | A ADJONN Y |
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| | 1 Chief Took |
| Memo No. 1295 / Dated. 29 | Chief Executive Officer, WATCO |
| Copy submitted to the P.S. to Add | ditional Chief Secretary, Odisha for favour of kind |
| information of Additional Chief Secretary | y. 120/127 |
| 1001 | Chief Executive Officer, WATCO |
| Memo No. 1296 / Dated. & | 3/02/2024 |
| Copy submitted to the Principal | Chief Executive Officer, WATCO Advisor (Water), H&UD Department for kind |
| information. | 2 A-127 |
| | Chief Executive Officer, WATCO |